

Pine Mountain Club - Communications Committee

Meeting Minutes October 3, 2023

CALL TO ORDER: 6:00

ROLL CALL: Members: Marcy Axness, Agustin Moran, Diane Martell, Debra Manoogian

Board Liaison: Brad Hudson

Visitor: Clifford Penick Jr, Ian Sawrey, Carolyn Gilbert, Ronni Wilde, Mariana Villacres, James Williams

1. Board Liaison:

Consider reviewing the 2020-2021 survey results

2. Committee Charter:

Overview and passed the updated charter

3. CINC Presentation Review:

Revisit this item next month

4. Compliments, Complaints and Concerns:

Form updated and approved as presented

5. PMCPOA Diagram:

Discussed journey mapping, internal and external diagram

6. Email Procedure:

Finalized SOP

Next Meeting: November 7, 2023

ADJOURN: 7:16 PM