
**Remember:
No open fires of any kind
are allowed in Pine Mountain
Club.**

It's Archery Time

Spring is in the air, and the archery range is up and running again. Please come by the office and sign up or renew your archery passes for this year. The cost is \$15 per individual or \$20 per family.

Sierra Club Meetings Starting Up Again

The Sierra Club will begin meeting on the second Saturday of the month from 6 to 9 p.m. starting on March 10. The meetings will be held in the Pool Pavilion.

A reminder that gift certificates for the Bistro and the Pro Shop are available for purchase in the PMC Business Office.

the Condor

The official publication of the Pine Mountain Club Property Owners Association, Inc.

2524 Beechwood Way . PO Box P
Pine Mountain Club . California . 93222
www.pinemountainclub.net
661.242.3788 . 661.242.1471 (fax)

**Easter is Coming!
Don't miss out on the
Brunch Buffet and
Egg Hunt! See details
on page 5.**



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VOLUME 40 . NUMBER 3 . MARCH 2018

Check out PMC's website at www.pinemountainclub.net

Save the Date: Important Wildfire Preparedness Meeting

The Emergency Preparedness Committee and PMC CERT are hosting a meeting along with Kern County Fire and Los Padres National Forest on April 14th at 10:00 a.m. in the Condor Room.

The topic will be "Preparing Yourself and Your Home" for wildfires. We are in drought conditions, which increase the danger of wildfires in our community. During the gathering, an informative film on wildfire behavior will be shown, along with the opportunity to talk to our local firefighters about property clearances and defensible space around your home.

More information will be available next month about this very important meeting.

PMCPOA Election Filing Deadline Approaching

A reminder that the filing deadline for potential PMCPOA Board of Director candidates is Monday, April 9 at 5 p.m. Letters of Intent, the Candidate Filing Form, the biography/resume and the signed Acknowledgement of Election Materials form are all due at that time.

As part of the requirements to be included on the ballot, each candidate must sign and comply with the Code of Ethics and the Commitment Pledge. Candidates must also follow rules regarding campaign signage, including not placing campaign signs on PMC property; not placing campaign signs on private property without the permission of the owners or violating EC Code requirements (25 feet from road center) for placement of signs on private property; complying with Kern County Code that requires signs placed on Mil Potrero Highway be 55 feet from the road; and restricting all campaign signs to a maximum of 12 inches by 18 inches. All unauthorized signs will be removed as per the EC Code.

Elected candidates will be required to take the Oath of Office at the Annual Members Meeting and to agree to attempt to attend all training and orientation sessions scheduled for Board members.

During the April meeting of the Board of Directors, the Board approves the Election Packet, which contains the agenda, the ballot, the notice of the annual meeting, the Candidate Filing Forms and biographies/resumes, any Bylaw changes and analysis statements, a postage-paid return envelope, the secret ballot envelope, and any other information as directed by the Board. The Corporate Secretary directs that the approved Election Packet be submitted to the printer. After the Election Packet has been approved, the Corporate Secretary will notify the candidates of the dates of the "Meet the Candidates" members' open forums, which typically take place in May.

The forums are hosted by the Election Committee and moderated by the Corporate Secretary.

The Election Packet is mailed by the Inspector of Elections company to the members no later than 30 days prior to the annual meeting of the members.

The Annual Meeting of the Members and the election are held at 1 p.m. on the third Saturday in June, which is June 16 this year.

The Bears Are Awake!

Patrice Stimpson, PMC Patrol

Everyone knows that bears hibernate, and that is true in the cold northern mountains. However, due to much warmer temperatures, our Southern California bears do something called "denning" instead. Their metabolism slows down as if they were in hibernation, but they're basically just taking long naps.

This year, the bears are out foraging much earlier than usual, no doubt because we haven't had a "real" winter; they think it's already springtime. By the first week of February this year, bears have been reported cruising the decks of PMC homes looking for food.

We'd like to remind everyone that PMCPOA has a zero-tolerance policy regarding the feeding of wildlife. Too many of our bears have been killed recently because they have been rewarded with human food and become a nuisance. Let's do everything we can this season to protect our wildlife and avoid unnecessary bear depredation. Besides intentional feeding, there are rules regarding trash, pet food, outdoor storage of food, outdoor freezers, etc. The PMCPOA Board is authorized to impose fines on those who break these rules. For details, please review "Association Rules, Article 7 - Rules Regarding Wildlife," available on our website at www.pinemountainclub.net on the "Governing Documents" page.

SPRING FORWARD! Now is a Great time to Review Your Safety Checklist

PMCPOA Emergency Preparedness Committee

Daylight Saving Time begins on Sunday, March 11, 2018. Set your clocks an hour forward.

It's also a good time to review the following spring safety checklist:

SMOKE ALARMS AND CARBON MONOXIDE DETECTORS

Smoke alarms and CO detectors save lives, if they are powered by a fresh battery. You should test them once a month to make sure they work and replace the battery once a year when you spring your clocks forward.

FAMILY EMERGENCY PLAN

Everyone should have a Family Emergency Plan. Spring is a great time to review that plan with family members.

- Have a home, car and pet emergency kit. Go to www.ready.gov for more information on building your kits.
- Have a Communication Plan to outline how your family members will contact one another and where to meet if separated in an emergency.
- Have a getaway plan, including various routes and destinations in different directions.

SPRING CLEAN YOUR MEDICINE CABINET

- Check expiration dates on prescription and over-the-counter medicines. Do not throw them in the trash or flush them down the toilet. The sheriff's station in Frazier Park has a medicine drop off box for medications.
- Check makeup and personal care products: The shelf life of most products after opening is eight months or so.

SPRING CLEAN YOUR GARAGE AND CLEANING PRODUCTS

- Get rid of old and unwanted bug killers, automotive supplies, lawn and garden pesticides, cleaners, degreasers, fluorescent and CFL light bulbs. Hazardous products that say "CAUTION," "WARNING," "CORROSIVE," "DANGER," OR "POISON" on the label cannot go in the trash. Take them to a Hazardous Waste Collection Site. The next "Household Hazardous Waste Day" at the Lebec Transfer Station is March 24, 2018, from 9:00 a.m. to Noon.

the Condor

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The PMCPOA Board of Directors meets on the third Saturday of every month at 10 am in the Condor Room of the Clubhouse. All members are invited to attend the open session. The executive session is a closed meeting for the discussion of and action on legal and personnel matters, third party contracts, and member-requested hearings.

Members may request copies of the open Board Meeting minutes. These requests should be made in writing to the Corporate Secretary. There is a charge per page for making copies of the minutes.

The Clubhouse Task Force Meets Every Second Saturday at 1 p.m. in the Condor Room (Through June)

Questions and Answers From the 2/17 Board Meeting

The following questions were asked at the Feb. 17, 2018 open Board of Directors meeting. Here are the member questions and General Manager Karin Shulman's responses to them.

1. The Equestrian Center seems to be under utilized and losing a great deal of money. This, coupled with changing demographics, has slowly caused it to become less popular. May I suggest that we utilize the Equestrian Center and trails for mountain biking, as this is gaining popularity with the new generation? We could host charity event competitions to raise money for Aging in Place or another group.

Answer: I like this idea. I would like to look into it and examine the costs associated with hosting an event, but we must also make sure our 501c7 allows a private club to host a fundraiser such as this. Also, once we research this and do the homework, it would need to be approved by the Board.

2. The Facilities Task Force had a soil survey done. What did the survey cost, and who authorized the cost for the surveys done for the Facilities Task Force?

Answer: The soil survey was \$2,800, and it was within the General Manager's discretion to approve this expense.

3. The Facilities Task force had a structural/electrical/plumbing survey done. What did the survey cost?

Answer: The Clubhouse Facility Inspection cost \$800. It was a very thorough inspection that was within the General Manager's discretion to approve this expense.

4. Why weren't the survey expenses of the Facilities Task Force brought up in an open Board meeting?

Answer: Again, it was within the General Manager's spending authorization; expenses under \$5,000 usually do not come to the Board.

5. Was the slush fund of \$70,000 (funds left over from the Taj Mahal project) used for the surveys, and is that why you did not need additional Board approval?

Answer: We do not have an account called "slush fund," and again, this was within the General Manager's discretion for approval.

6. Has the Facilities Task Force requested approval of any other expenditures for this year? If so, for what, and at what cost?

Answer: No they have not.

7. Does the Board anticipate any ex-

penses due to recommendations from the Facilities Task Force in the next fiscal year? If you do expect cost, are you going to include it in the budget?

Answer: There has been no mention of any other expenses for the next fiscal year. Since there has been no mention of any expenses, it would be difficult to include it in the next fiscal year budget.

8. Why was the Bistro Task Force not asked for a projection of next year's expected loss or gain for the Bistro?

Answer: The Bistro Task Force purpose was to investigate the financial issues surrounding the cost centers of the Lounge and Bistro operations. (See Page 2 of the Bistro Task Force Report of Findings.)

9. This year, will the Board create the budget in compliance with Davis Stirling regulations and list the under budget for this year as a single line item included in next year's budget under income?

Answer: Could you please provide me with the related Davis Stirling Civil Code number for point of reference?

Reminder: Be Careful on the "S" Curves

We at the association have been informed by the California Highway Patrol and the Kern County Sheriff's office that the two agencies will be teaming up sometime this spring to monitor the "S" curves in PMC.

The officers will be in unmarked cars and will write tickets if anyone is violating the vehicle code. A reminder to all to slow down and obey the traffic laws.

Bus Service Info

For information and directions on how to use the Kern County Transit bus or Dial-A-Ride services, please come to the Clubhouse and pick up a pamphlet. The pamphlet includes bus schedules, cost for ridership and more information.

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Pine Mountain Club POA, Inc.
Draft Estimate Comparison of 2018/2019 Budget
As of March 1, 2018

Revenue	2018/2019 First Draft	2017/2018 Budget	Fiscal Year Difference
Assessment Income	4,329,311	4,191,924	137,387
Interest	12,000	12,000	0
General & Administrative	81,600	80,000	1,600
Condor Ad Income	5,400	5,400	0
Location Film Shooting	2,500	7,500	(5,000)
Association Business	2,500	2,500	0
Patrol	1,200	1,200	0
Maintenance Operations	6,000	14,300	(8,300)
Environmental Control	5,100	6,000	(900)
RV & Campground	19,100	18,000	1,100
Refuse & Recycling	25,800	25,000	800
Equestrian Center	56,400	53,400	3,000
Equestrian Rental String	3,510	3,550	(40)
Pro Shop	78,740	95,000	(16,260)
Lounge	132,000	131,000	1,000
Bistro	205,000	288,100	(83,100)
Recreation	2,400	4,250	(1,850)
Pool	0	2,000	(2,000)
Events	0	22,100	(22,100)
Fitness	0	7,550	(7,550)
Post Office	76,500	76,500	0
Total Revenue	5,045,061	5,047,274	(2,213)
Departmental Expenses			
General & Administrative	1,368,985	1,227,433	141,552
Association Business	155,010	145,537	9,473
Patrol	313,278	289,136	24,142
Clubhouse Maintenance	238,215	216,043	22,172
Maintenance Operations	861,210	842,793	18,417
Environmental Control	134,445	102,025	32,420
RV & Campground	45,025	27,899	17,126
Refuse & Recycling	149,015	145,860	3,155
Equestrian Center	184,583	166,721	17,862
Equestrian Rental String	47,152	35,000	12,152
Golf Maintenance	317,620	282,088	35,532
Pro Shop	120,549	122,345	(1,796)
Lounge	161,525	154,026	7,499
Bistro	415,000	515,799	(100,799)
Recreation	122,599	90,989	31,610
Pool	39,380	36,428	2,952
Fitness	0	13,717	(13,717)
Events	0	27,350	(27,350)
Post Office	112,270	96,500	15,770
Project Expenses	25,000	25,000	0
Project Contingency	50,000	50,000	0
Total Departmental Expenses	4,860,861	4,612,689	248,172
Non-Departmental Items			
Reserve Interest	12,000	12,000	0
Reserve Funding	150,000	400,000	(250,000)
Bad Debt Expense	46,200	46,585	(385)
Capital Improvements	0	0	0
Net Income Over Expenses	0	0	0
Assessment Amount	1491	1,452	39
Billable Lots	2903.5	2,887	2.69%

**Senior
Board Game
Day
2:00 p.m.**

**Aging in Place
Task Force
Meeting
3:30pm**

**Second Sunday
of each month
Sunday, March 11
Pool Pavilion**

**Golf Shop
Winter Hours:**

9 a.m. to 5 p.m.

Every Day

Call 242-3734

for tee times.

***Due to the mild winter,
the Pro Shop is no
longer on winter hours!***

***Twilight hours/rates are
available. Contact the
Pro Shop for details.
Remember: For safety
reasons, non-golfers may
NOT be on the course
during hours of daylight.***

PMC Easter Traditions: Brunch and an Egg Hunt

Celebrate Easter the PMC way by coming to the lovely champagne brunch, followed by the ever-popular Easter Egg Hunt. Both are on Easter Sunday, April 1.

The brunch is from 10 a.m. to 1 p.m. in the Clubhouse. It includes an omelet station, a carving station with ham and turkey, lots of breakfast and lunch entrees and sides, a salad bar, fruit and cheese, decadent desserts, and a special kids table with mac & cheese, chicken strips, jello and more!

Champagne is included in the price of this buffet, which is \$39.95 for adults, \$15.95 for children ages 4 to 12. Kids ages 3 and under are free.

Reservations are required for the Brunch. Come by the PMCPOA office or

call 661-242-3788.

Following the brunch, hop on over to Lampkin Park and join us for the Easter Egg Hunt at 2 p.m. The Easter Bunny will be on hand for photos, and special prizes will be given out. This is always a popular event, so don't miss out!

McCarthy's Field Rep in PMC Every Second Thursday

Do you have questions you'd like to ask about federal and state issues?

If so, there is a monthly opportunity to get answers and clarifications and to receive assistance with issues pertaining to veterans and those with disabilities.

Every second Thursday of the month from 11:30 a.m. to 12:30 p.m., Congressman Kevin McCarthy sends his field representative to the Mountain Communities to answer questions. The gathering takes place in the Pool Pavilion, and there is a rotating group of constituents who attend. It is open to everyone. Assemblyman Vince Fong has also begun sending his field representative at the same time.

"Coffee with a Cop"

**Saturday,
March 24th
9 to 11 a.m.**

**Condor Lounge
Bring your questions,
concerns or comments**

"How to Change a Tire" Demonstration/Instruction

**Saturday, March 3
9 to 11 a.m. at the PMC Parking Lot**
This event is specially for teens, but bring the whole family!

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A Message from the Board Chair

Ron Carruth, GM for Mil Potrero Mutual Water Company, provided an update on the two new wells being drilled: No. 9, next to the golf course fairway of Hole No. 2; and No. 10, next to the ballpark. No. 9 is three to five weeks from completion. It is 336 feet deep, and can produce 125 gallons of water per minute. The pilot hole on well No. 10 is near completion, but will require another one to two months to reach completion. These wells represent a program to replace aging wells in our system and maintain our water supply. The PMCPOA Board extends our support and appreciation for these ongoing efforts of the water company. Water remains our most important resource.

A special thanks for the work our Aging in Place Task Force is doing with the Mountain Communities Family Resource Center. PMC residents can now set up their appointments here at PMC. The Water Company is providing their board room for use by the Resource Center each Tuesday. Just make your appointment through the Center and they will meet with you here at PMC.

The Budget process has begun. The

Budget Working Group has been meeting with management staff to prepare the first draft, which is published on page 4 of this Condor. We will keep you posted about opportunities to hear details and offer your input. The Board of Directors will vote on a budget at the March meeting and the resulting assessment in April.

Speaking of April, the 9th of April is the last day to declare candidacy for the PMCPOA Board of Directors for the coming term. This year, we will fill four positions due to the fact that Mike Glenn resigned earlier this year. I know many of you do not want to get involved in what seems at times like a rough-and-tumble process, but if you care about our community and have a point of view you think is important for our future, get involved. It can be very rewarding and you can play an important role in shaping the future.

We have received four proposals for Bylaw amendments for the June Ballot. As required by the Bylaws, they have been forwarded to Legal Counsel for review. We will report their findings as soon

as they are available.

Much of the time of the Board was occupied with review and ratification of several updates to the current Bylaws. The Governing Documents Committee has devoted many hours to this task and deserves our thanks for their difficult work. We tend to forget that our Governing Documents, Policies and Rules are living documents and need to be continually reviewed and revised to keep things current.

The Board also discussed the future of the officer's meetings and ways to involve more individual Board Members in the ongoing operations of the Association between Board meetings. A number of ideas were discussed, and I will be working on ways to expand participation.

Even though we had a cold snap in February, this marks the beginning of change from winter to spring. It has been a very dry season, with real concern that we may face yet another warm and dry year. Let's hope for a real change in the weather and some much-needed precipitation in the next few months; we really need it.

PMC Board of Directors Meeting Highlights

Grace Wollemann, Recording Secretary

These are highlights of the Board of Directors open meeting of Feb. 17, 2018. Complete minutes are available at the Business Office or online at www.pinemountainclub.net after their approval at the next Board meeting. In the regular open meeting, Chair Bill Gurtner called the meeting to order at 10:00 a.m. Eight directors attended: Richard Ballard, Stephan Bates, Sandy Browne, John Cantley, Bill Gurtner, Garry Kemmer, Bryan Skelly and Phyllis Throckmorton. Director Doug Wilde was excused. Also in attendance were General Manager Karin Shulman and Recording Secretary Grace Wollemann.

There were seven (7) committee applications approved. The Board acknowledged receipt of "Committee-Approved Committee Minutes for Board Review." There were four (4) Environmental Control Committee Projects and three (3) Cottage Industry Permits submitted for approval.

Chairman Bill Gurtner presented the Chair's report.

General Manager Karin Shulman presented the General Manager's report.

Treasurer Steve Bates presented the Treasurer's report.

BOARD ACTION ITEMS:

OLD BUSINESS: None

NEW BUSINESS:

MOTION by Director **Browne**, **SECOND** by Director **Kemmer** that the agenda for the Board of Directors Meeting of Feb. 17, 2018 be adopted. **MOTION** carried.

MOTION by Director **Skelly**, **SECOND** by Director **Ballard** to approve the Board of Directors Regular Board Meeting minutes of Jan. 20, 2018. **MOTION** carried.

MOTION by Director **Skelly**, **SECOND** by Director **Kemmer** to authorize the water company to work on trenching to connect well 9 to well 8. **MOTION** carried.

MOTION by Director **Browne**, **SECOND** by Director **Throckmorton** to approve the committee minutes. **MOTION** carried.

MOTION by Director **Kemmer**, **SEC-**

OND by Director **Bates** to approve **RESOLUTION #01-02-17-18**, the installation of a second 21-foot tower in the RV lot at no cost to the PMCPOA. **MOTION** carried.

MOTION by Director **Skelly**, **SECOND** by Director **Cantley** to approve **RESOLUTION #02-02-17-18**, NTE \$14,400 from the Reserve Fund for TURFCO 1550 EC TOW TYPE spreader to replace current non-working spreader and is funded at \$14,400 in the Reserve Study. **MOTION** carried.

MOTION by Director **Browne**, **SECOND** by Director **Bates** to approve **RESOLUTION #03-02-17-18**, revisions to Bylaw 5.05, annual meeting agenda and nominations. Director Skelly **opposed**. **MOTION** carried.

MOTION by Director **Browne**, **SECOND** by Director **Bates** to approve **RESOLUTION #04-02-17-18**, revisions to Bylaw 5.06, Bylaw amendments. Director Skelly **opposed**. **MOTION** carried.

MOTION by Director **Browne**, **SECOND** by Director **Bates** that the PMCPOA

'HIGHLIGHTS' Cont. on page 13

PMCPOA Treasurer's Report

Pine Mountain Club POA, Inc.
 Treasurer's Report and Y-T-D Budget vs Actual Summary
 Year to Date Through January 31, 2018

Operating Fund	Actual	Budget	Over (Under) Variance
Revenue			
Current Year Assessment Revenue	2,445,289	2,445,289	0
Operations/Maintenance	53,865	100,343	(46,478)
Social Activity	341,019	358,119	(17,100)
Post Office	44,625	44,625	0
Interest Income (Operating)	2,586	7,000	(4,414)
Total Revenue	<u>2,887,383</u>	<u>2,955,376</u>	<u>(67,993)</u>
Operating Expenses			
Operations/Maintenance	1,749,803	1,870,131	(120,328)
Social Activity	724,079	828,332	(104,253)
Operating Projects	6,590	43,746	(37,156)
Designated Fund Projects	28,491	0	28,491
Worker's Comp Safety Incentive	0	0	0
Bad Debt Expense	3,882	27,174	(23,292)
Post Office	62,537	57,631	4,906
Capital Improvements	0	0	0
Transfer to Property Fund	0	0	0
Reserve Contribution	0	0	0
Total Operating Expenses	<u>2,575,383</u>	<u>2,827,014</u>	<u>(251,631)</u>
Net Operating Revenue Over Expense	<u>312,001</u>	<u>128,362</u>	<u>183,639</u>

	2017/2018 Assmt Billing	YTD Collected	YTD Receivable
Assessment Collection Update	4,191,904	3,978,086	213,818

Payroll Summary	Actual	Budget	Variance
Payroll Wages	1,031,314	1,083,763	(52,449)
Payroll Benefits	155,070	186,509	(31,439)
Taxes	81,714	84,493	(2,779)
Worker's Compensation	61,500	77,403	(15,903)
Total Payroll Expense	<u>1,268,098</u>	<u>1,354,765</u>	<u>(86,667)</u>

Reserve Fund Update	Beginning Balance July 1, 2017	Interest and Contributions	Less YTD Trnsfrs and Purchases	Ending Balance January 31, 2018
	2,459,060	400,900	16,031	<u>2,843,929</u>

Respectfully Submitted


 Stephan Bates
 February 15, 2018

Operating Fund Cash Balance 2,254,369
 Reserve Fund Cash Balance 2,843,929

-----General Manager's Update -----

Karin Shulman

I am going to jump right in here and talk about the Bistro. But one thing first: We have had a non-winter here this year, so the Bistro, Lounge and Golf Shop are now open seven days a week again, and I will not jump the gun next year in putting these facilities on winter hours in October. I will wait to see if winter actually happens first.

Now on to talking about the Bistro. I was given a report card with 32 items to be completed to make sure that I am implementing the Bistro Task Force's recommendations. This is to be done weekly or monthly. Currently, I have told the Board that due to other high priorities, I am unable to take the time to complete this card. I took time before the Board meeting last month, however, to review the card so that I could give you an update. I am happy to report that we are heading in the right direction. As of this writing, 21 of the 32 items on the card had been implemented.

One of the recommendations from the Bistro Task Force is to reduce staff to four full-time employees (three cooks and one server). That doesn't work for our unique situation, though. The restaurant is a member service, and we work hard to provide great member service. Setting up a buffet is much more work than you might think. For example, the model shows one cook and one server on Friday and Saturday evenings. The one server is to ring up the dinners for

members, clear dishes and wash dishes. The cook is to help with this after cooking is done. The problem is that it takes three people to set up the buffet. One server does ring up the dinners and helps with cleaning off the buffet and making sure there is enough food. We have a busser/dishwasher who is constantly clearing tables and carrying the dishes, glasses and silverware downstairs to be washed. And, unfortunately, we need the person ringing up the buffets to watch over the buffets as we do have people who sneak in for a "free" meal. Meanwhile, the cook is downstairs preparing more food because we haven't nailed down exactly how many people are being served, and we run out of food quickly because we don't want to throw away food. Buffets are notorious for waste, and we can't afford to have a lot of waste. By the way, food left over from the buffet may not be used again. Once food has left the kitchen it may not be used. This is health code and common sense.

Please Note:

There is a PMCPOA Board budget meeting on March 10th at 10 a.m. in the Condor Room.

We are still in the learning process as to what works and what doesn't. We are cutting expenses; staff has been cut and we have lost business due to the buffets. The people who are coming in on Fridays come not for the buffet but to support us and the changes, and of course for the entertainment we now offer. We are selling about 80-86 plates on Friday night. The crowd after 7 p.m. is not eating, they are drinking, socializing and just having fun. Our lounge sales are up.

I am asked for the numbers of sales, expenses and wages sometimes on a weekly basis as everyone is monitoring our progress in cutting the subsidy. Our CFO has explained to the Board that we can't just stop doing our daily work to have staff get the numbers. Our accounting system is a monthly system. I can give you sales, but I can't give you daily expenses. We do inventory once a month. The CFO and I have been working seven days a week, 11- and 12-hour days. This is not a complaint, but we are working within priorities that we have set. The new website is getting very close to going live. Our webmaster is currently proofing the new website and has found quite a few corrections. The reason this particular website was chosen is because it is compatible with our POS system. We have invested about \$100,000 into this software and training. It would be financially foolish to change to another system at this time. I keep hearing that we should change our POS system. But

'GM' Continued on page 9

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'GM' Continued from page 8

our staff is just now learning the capabilities of NorthStar and is now using the system the way it was meant to be used. Our CFO is happy with the system, as was the CPA consultant who was here last year.

The e-commerce side of the website only accepts two different vendors that provide credit card sales; neither is a vendor we currently use. We cannot change our processor at this moment due to working on the budget, fixing the general ledger accounts and getting the POA and accounts receivable modules to talk with each other, among a lot of other things going on day to day. To change card processors now would be a disaster. The two modules I just talked about have to be in sync with each other and are very close to working the way they should. To add to the daily challenges, we have been operating without a Food and Beverage Manager for over seven months now to try and save the \$50,000-a-year salary. Staff has certainly stepped up, and all of us should be proud that we have dedicated employees who have stood with us during this difficult transition. It has been difficult for them, but I have to say they took on the challenge and have not been defeated...yet. They have done an incredible job in my opinion. I received eight comment cards today, four of which asked for menu service back. What I think has been forgotten is that we are a member services organization, not a business. We continually strive to provide good service to our members, while working understaffed in my opinion. I realize the Task Force recommendations look very good on paper, but reality is different from what I see happening. We are slowly going in the right direction, but we

Want to Talk With the Board Chair?

If you would like to speak with PMC-POA Board of Directors Chair Bill Gurtner, there is a way to do so.

To book some one-on-one time with him, contact the front desk and schedule an appointment. Visits will be booked in 15-minute increments.

Please call the Business Office to schedule an appointment.

didn't get to where we are overnight and this will not be fixed overnight either.

Our staff is feeling very micromanaged by some of the Board, which is creating a lot of tension. I was hired to do a job and I have jumped in with both feet. There was so much not being taken care of or monitored, which the Board now realizes. These things also did not happen overnight, but over a long period of time. I am asking that I be allowed

to do my job without constant micro-managing of the Bistro numbers. On the other side of this, I am grateful for the help from the now disbanded Bistro Task Force. Thanks to Director Garry Kemmer for getting bids for the satellite kitchen. Thank you to Directors Phyllis Throckmorton and Bryan Skelly for working on a proposal for the remodeling, if approved, of the newly renamed Bistro,

'GM' Continued on page 10

PROFESSIONAL SERVICES

Hair Salons

Creative Hair By Susie
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(661) 242-2685

Jennings Realty/Jeff Mowry
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(661) 242-4242/204-1732

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Professional Services ads are \$5 per line per month, two line minimum, when paid by the year. Otherwise, \$6 per line per month. No refunds. The fee includes the name of your business and phone number. PMCPOA does not guarantee the accuracy of the information nor does it endorse any business or service listed here. To place an ad here, call 242-3788.

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COMPLIMENTS, CONCERNS, COMPLAINTS

PMCPOA welcomes member input. Drop ideas off in the CCC Box in the Clubhouse Lobby, or click on the "CCC Box" menu item on PMC's website at www.pinemountainclub.net.

Thank you for your submissions to the Complaints, Concerns and Compliments Box. It takes a village to run a village, and your care and concern help keep PMC the wonderful place we love.

If you are a PMCPOA member in good standing, look for responses in the Condor. Please be sure to include your contact information. While your name will not be published or posted, we don't respond to anonymous submissions. Please note that we do not respond to renter's submissions; the CCC Box is for members only.

If you have a concern that involves maintenance, sanitation or safety issues, or

is of a confidential nature, please contact the Business Office immediately at 661-242-3788. Thank you!

COMPLIMENT

- New Year's Eve was fabulous! (Recreation Supervisor) Jessie's designs were very festive and creative, and her mother's artwork in our lobby was wonderful! What a great idea! I look forward to seeing what they come up with this year.

Response: Thank you for the nice compliment. Jessie is very talented and we all look forward to her exciting designs for each event.

which is now the "Condor Cafe."

Other Information

Switching gears, the CHP paid me a visit this past week, so I will pass on a little information that I received. First, on Saturday, March 24th from 9-11 a.m., there will be "Coffee with a Cop." Please come ask the questions for which you always wanted answers. Also, sometime in the spring, the CHP and Sheriffs, along with the U.S. Forestry Department, will team up to monitor the "S" turns. They will be in unmarked cars and will be watching for people who are breaking the law. This is your one and only warning.

Facebook: I am not on social media. I choose to avoid it because I don't want to be influenced or hindered by social media, but rather I want to do the job I am doing without prejudice. However, I have said in the past that if I hear of something posted on social media or someone calls me because they want to know if what they heard is true, I will present the facts. A member posted on the Pine Mountain Club Facebook page that one of our managers does not do a good job. Just so you know, he can't be talking about any of our managers, as they all are doing a good job. I also heard out there in the social media world that we only have 14 horses and we can board between 50-70 horses. Where does this information come from? Currently, we have 22 horses boarded with three more coming in. Our capacity for boarding horses is 40. I have been here going on 12 years, have had a horse boarded here for most of that time, and there has not been more than 27 horses boarded at any given time, give or take a horse or two. Remember, in 2007 the economy tanked, and people who could no longer afford horses were just giving them away. We haven't had 40 horses at any one time since 2006, and maybe even before that. That is fact.

Golf

January and February stats as of 2/14/2018: 147 annual golf rounds played; 68 monthly golf rounds played; 54 member nine-hole rounds played; eight members played 18 holes; and six guests have played nine holes for a total of 283 rounds of

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'GM' Continued from page 10

golf played. Twenty-six monthly golf passes were sold.

Most of you know that Dan Hoff left us to work closer to home and spend more time with his baby and wife. We really wish him well and much happiness. Nancy Moore is our new golf shop supervisor. Most of you know her, as Nancy has worked here for more than 10 years. Also, Nancy is the one who is responsible for how nice the park and the grounds around the clubhouse look.

Fern's Lake

The Department of Fish and Wildlife needed more information on Fern's Lake, which has been provided. Now the ball is back in their court to receive our permits. This is like a tennis match, back and forth, back and forth. Our water attorney feels positive about getting Fern's Lake dredged and deepened in October.

Speaking of Fern's Lake, we are experiencing what is called a "fish die-off." A fish die-off, also called a "fish kill," in lakes or ponds usually results from natural events, such as when dissolved oxygen (DO) in the water drops to levels insufficient for fish survival. Some die-off events result from spills or illegal discharges of toxic substances. For a DO-related die-off to occur, a combination of environmental conditions must occur simultaneously:

- Weather patterns, such as prolonged cloudy weather or drought conditions
- Water temperature, for example, high water temperatures
- Water depth/quality, such as low water

levels or high nutrient levels

- Plant growth amount/type, i.e., excessive algal or other plant growths
- Fish community structure, such as overcrowded fish populations, or increased stress/vulnerability due to spawning activity (spring)
- Presence of viruses and bacteria

During a die-off, fish are typically observed at the water surface appearing to "gasp for breath." Fish then begin dying from viral or bacterial infections within a three- to four-day period. Nothing can be done once a fish kill starts. It is rare for a die-off event to result in total loss of the population. Surviving fish can usually quickly restore the population.

Humans can also influence fish kill frequency and severity. People can only prevent fish kills by maintaining good water quality. Repeated kills may require the installation of an aeration system that will maintain oxygen levels. Landowners and property managers should work to quickly clean and remove dead fish from private lakes and ponds.

EC Monthly Recap

- 1 – Solar Project
- 1 - Fence
- 3 – Cottage Industry
- 17 – Escrow Inspections
- 12 - 1st Notice letters sent
- 1 – Complied on 1st Notice
- 8 - 2nd Notice and Official Warnings
- 2 – Complied after 2nd Warning

Patrol Recap

Enforcement

- 11- Animal Control
- 2 – Citations
- 24 – Misc Calls

Public Assist

- 4 – Agency Assist
- 3 – Conflict
- 2 – General Complaint
- 1 – Welfare Check
- 61 - Misc Calls

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– "Measuring Broadband America" Report, 2013 & 2014

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Lilac Festival is Coming Soon!

Mark Bailey, Lilac Festival Event Chair

Take a typical Southern California spring weekend in May, add tall trees, snow-streaked mountain peaks, blue sky and pine-scented air, and you have the beginnings of a recipe for family fun.

Begun in 1982 as a way to forget winter and welcome the approaching summer, the Lilac Festival started as little more than a bake sale and a Maypole Dance; but it has grown into a full-fledged Mountain tradition. The Lilac was chosen as a centerpiece for the festival because it thrives in our mountain climate, and its short flowering season falls roughly at the same time as the festival. The powerful scent of lilacs is one of the few that outshines the always-present scent of pine.

This year's festival, the 36th annual, will take place on Saturday & Sunday, May 19th & 20th, beginning at 9 a.m. each day and ending at 5 p.m. or so.

The traditional parade is at 11 a.m. on Saturday. More than 100 arts and crafts booths will be open all day, along with international food vendors, restaurants and unique shops. There is live music throughout the festival and a kiddie amusement area. There are lots of places to sit, relax and enjoy the beautiful surroundings of the Village and all of Pine Mountain Club. Admission and parking are free.

The most unique items at the festival are all the handmade crafts, clothing, sundries, food and much more. Many of the vendors at the Festival are mountain residents showing off their talents, adding a local flavor to the wide variety of artisans who travel here from not only southern and central California, but from throughout the Southwest, and even further: some from New York and New England.

The original event was the brainchild of Judy Watkins, then the owner of the Pine Cone Parlor, the original restaurant occupying the space where La Leña Mexican Restaurant is now. In the next couple of years, as the event grew rapidly in size and popularity, the Festival was made a permanent annual event sponsored by the Pine Mountain Club Commercial Property Owners Association. The Festival has grown in popularity so much over the years that visitors venture here from as far away as Nevada and Arizona each year. Thousands of people can be seen in and around Pine Mountain Club during a Lilac Festival weekend—hiking, biking, playing golf and tennis, fishing, sitting or strolling in the clear, crisp alpine air.

If you would like to be a vendor (arts & crafts or food), wish to participate in the Lilac Festival Parade, or you'd like to help out as a volunteer, please visit www.pmc-lilacfestival.com.

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Fitness Schedule

Tai Chi . 9:30-10:30 am
 Monday . Wednesday . Friday

Cardio Dance .
 8-9 am Monday

Cardio Dance & Tone .
 8-9:00 am Tuesday

Yoga . 11 am to Noon
 Tuesday . Thursday

Drumfit/Bodywork .
 8-9 am Wednesday

Cardio Groove .
 8-9:00 am Thursday

• 8-9am Friday

Outdoor Activity
 • Saturday mornings as scheduled

Classes in PMC Clubhouse unless otherwise noted.

Classes \$5 each, payable to the instructor.

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Bistro Hours

Monday-Sunday
8 a.m. - 2 p.m.
Breakfast/Lunch

Friday Night Buffet:
5 - 7:30 p.m.

Saturday Night
Special Menu/Pub
Grub: 5 - 8:30 p.m.
Sunday Bar Food
2 - 5 p.m. in Lounge

*Due to the mild winter,
the Bistro and Lounge are
open again on Tuesdays
and Wednesdays!*

242-2233

Come join us at the...
**St. Patrick's Day
Party/Bufferet
Saturday, March 17**

Bufferet \$18, 5-8 pm

*** Corned Beef and
Cabbage**

*** Shepherd's Pie**

*** Bangers and Mash
Soup/Salad/Dessert
Bar \$8.95**

Live music:

Joe Croyle 4-7 pm

Boys Nite Out 7-10 pm

Drink Specials!

***The editorial and
advertising deadline
for the April 2018
Condor is Monday,
March 12, 2018.***

'HIGHLIGHTS' Cont. from page 6

Board of Directors approve to approve **RESOLUTION #05-02-17-18**, revisions to Bylaw 10.02, Formation and purpose of assessment. **MOTION** carried.

MOTION by Director **Browne**, **SECOND** by Director **Cantley** that the PMCPOA Board of Directors approve **RESOLUTION #06-02-17-18**, revisions to Bylaw 10.03, budget formation. **MOTION** carried.

MOTION by Director **Browne**, **SECOND** by Director **Throckmorton** that the PMCPOA Board of Directors approve **RESOLUTION #07-02-17-18**, revisions to Bylaw 11.07, The Election Committee. **MOTION** carried.

MOTION by Director **Browne**, **SECOND** by Director **Skelly** that the PMCPOA Board of Directors approves the charter of the Planning Committee. **MOTION** carried.

MOTION by Director **Cantley**, **SECOND** by Director **Skelly** to direct Director Throckmorton and General Manager Karin Shulman to develop the Youth Condors Club. **MOTION** carried.

MOTION by Director **Throckmorton**, **SECOND** by Director **Ballard** to approve changing the name "Bistro on the Greens" to "Condor Café." **MOTION** carried.

The Board budget meeting will take place on March 10, 2018 at 10 a.m. in the Condor Room.

The next Regular Open Board Meeting will take place on March 17, 2018 at 10 a.m. in the Condor Room.

The meeting adjourned at 12:55 p.m.



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Power of Attorney(s); Health
Care Directive(s), HIPAA
Release(s).**

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Cards, Hand-crafted/woven
items, Hats, Gift Items,
Jewelry, Journals, Rag
Rolls, Scarves, Yarn.
Appalachian crafts
displayed and taught.**

BUSINESS HOURS

**Thursday -Saturday
10:00 a.m. - 3:00 p.m.**

**Evenings & Weekends are
available by appointment
for Legal Document
Assistance. Mary Hansen is
a self-help non-attorney,
registered and bonded.**

Wright Massage



**BEFORE
MESSAGE**



**AFTER
MESSAGE**

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**Recreation
Room Hours**

**2:30 to 6 p.m.
Mon, Wed, Fri**

**11 a.m. to 6 p.m.
Saturday-Sunday
and on school
holidays and snow
days**

Homework Club

**Tues, Thurs
2:30-4:30 p.m.**

**Gaming is open
4:30 to 6 p.m.
after Homework
Club**

**Arts & Crafts
Wednesdays
3 to 5 p.m.**

Jams

Sunday Jam:

**March 18
2-5 p.m.**

*Bar food available
for purchase in
Lounge*

Celtic Jam

Tuesdays, 6 p.m.

**Jams in Condor
Room or Condor
Lounge**

**Entertainment
Line-Up:**

Fri/Sat Nights

**Friday, March 2, 7-10pm
-- Acoustic Friday: Zac
Blue & Vanessa Farish**

**Saturday, March 3,
6-10pm -- Karson City
Rebels (Mix of Country &
Rock & Roll)**

**Friday, March 9, 7-10pm
-- Acoustic Friday: Gil
Karson**

**Saturday, March 10,
6-10pm -- Bandit (Mix of
Classic Rock, Blues &
Country**

**Friday, March 16 --
(7-8:30pm) Comedian
Keith Nelson**

**Saturday, March 17 --
St. Patrick's Day Party
(4-7pm) Joe Croyle
(7-10pm) Boys Nite Out
(Classic Oldies, Rock,
Blues)**

**Friday, March 23, 7-10pm
-- Acoustic Friday: Bandit**

**Saturday, March 24,
6-10pm -- Bunky Spurling**

**Friday, March 30, 7-10pm
-- Acoustic Friday: Ron
Coleman**

**Saturday, March 31,
6-10pm -- New Daddy
(Blues, Rock, Americana)**

Lounge Hours

**Mon-Thu 4-8pm
Friday, 4-10pm
Saturday, 2-11pm
Sunday, 1-8pm
Happy Hour 4-6pm
Mon-Fri**



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Activities

Mondays

12:45-4:00 pm . Bridge .
Condor Room

Tuesdays

10 am . WOW . Pool
Pavilion

6 pm . Celtic Jam .
Condor Lounge

Wednesdays

12:45-4:00 pm . Bridge .
Condor Room

Thursdays

10:00 am . Skins Golf

Fridays

7 pm . Amateur Radio
Club . Pool Pavilion .
(3rd Friday)

7-10pm . Acoustic
Fridays . Lounge

Saturdays

6-9pm . Sierra Club . PP
(2nd Saturday)

6 pm . Music . Lounge

Sundays

2-5 pm . Sunday Jam
(1-2x per month) .
Condor Lounge

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COMMITTEE MEETINGS

All committee meetings are open to
PMCPOA members in good standing.

Thursday, March 1 (First Thursday)

10:30 am Recreation Lounge

Friday, March 2 (First Friday)

9:00 am Greens and Grounds Golf Shop
2:00 pm Environmental Control Condor Room

Saturday, March 3 (First Saturday)

9:00 am Governing Documents Pool Pavilion
1:00 pm Planning Condor Room

Tuesday, March 6 (First Tuesday)

3:00 pm Equestrian Equestrian Center

Saturday, March 10 (Second Saturday)

9:00 am Emergency Preparedness Condor Room
DARK Communications Pool Pavilion
10 am CERT Fire House

Wednesday, March 14 (Wednesday Before Board Mtg)

5:00 pm Finance & Budget Pool Pavilion

Saturday, March 17 (Third Saturday)

10:00 am PMCPOA Board of Directors Mtg. Condor Rm

Saturday, March 24 (Fourth Saturday)

10:00 am Youth Advisory Pool Pavilion

Pickle Ball

Mondays

9:00 a.m.

(10am if it's cold)

PMC Tennis Courts

***(Aka the "Pickle Ball
Courts")***

Transfer Site Hours:

***8:30 a.m. - 5 p.m.
Every Day***

GUILD ACTIVITIES

Every Monday

9-3 . Lace Guild . Pool
Pavilion

Second/Fourth/Fifth Wednesdays

9-3 . Quilt Comfort Zone .
Pool Pavilion

First Thursday

6:30 pm . Quilt Guild
Business Meeting . Pool
Pavilion

Every Friday

9-3 . Quilt & Chat & More
Pool Pav (9-1:30/3rd Fri)

First/Third Saturdays

1-4 . Knitting Guild .
Condor Room